



GLOSSARY

SUSTAINABILITY REPORT

2G services	Voice and data services being provided using our GSM network (operating in 900MHz and 1800MHz bands).
3G services	Voice and data services being provided using our WCDMA network (operating in 2100MHz band).
4G services	Voice and data services using the next generation of mobile broadband technologies including Long Term Evolution (LTE) and operating in 2600MHz band.
Access Pricing	The price charged by a telecommunication service provider for connection to its network in order for the other provider to complete the service for its end-user customers.
Accounting Separation	Deconsolidation of financial statements for wholesale and retail services as if they were separate businesses. It is designed to reduce information asymmetry, enhance transparency and complement the existing regulatory instruments to address and prevent anti-competitive behaviour in the telecommunications industry.
Broadband	A network that has greater bandwidth than another standard or usual signal or device, with ability to transmit signals of up to 128 Kbps.
Pusat Internet 1Malaysia (formerly known as Community Broadband Centre)	A project under the Universal Service Provision programme to provide collective internet access in underserved areas.
Infrastructure Sharing	Initiative to share the use of towers, fibre optic facilities and also network capacity between two or more telecommunication companies.
Wireless Village	The provisions of collective broadband access and individual broadband access service for targeted communities living in the underserved areas.
Mobile Virtual Network Operator (MVNO)	A mobile service provider that does not own key network assets such as spectrum and telecommunications structures but leases them from other mobile network operators.
Radio Frequency Emission	A frequency of electromagnetic radiation in the range at which radio signals are transmitted.
Spectrum	A range of electromagnetic frequencies required for telecommunication systems to operate.
Universal Service Provision (USP)	A programme to support the development and usage of communication services in underserved areas and communities. Operators are mandated to contribute to the USP fund which is managed by the Malaysian Communications and Multimedia Commission, and are reimbursed for building telecommunications infrastructure in underserved areas.

As defined by SKMM, any area:

- Where the penetration rate for broadband subscribers in Malaysia is below the national broadband penetration rate or where broadband access services are not sufficient.

Underserved areas

- Where the Public Switched Telephone Network (PSTN) subscribers penetration rate is 20% below the national PSTN penetration or where PSTN services are not sufficiently available.
- With a population density of 80 persons per square kilometer or less, and where public cellular services are not sufficiently available.



VISION, MISSION AND VALUES



CEO'S MESSAGE



APPROACH



STRATEGY



FOCUS AREAS



PERFORMANCE



ACCOLADES



ABOUT THIS REPORT

- ▶ Governance
- ▶ Stakeholder Engagement
- ▶ Material Issues

- ▶ Empowerment Through Connectivity
- ▶ Ethical and Responsible Business
- ▶ Passionate Employees
- ▶ Climate Change and Environment

- ▶ Performance Indicators
 - Empowerment Through Connectivity
 - Ethical and Responsible Business
 - Passionate Employees
 - Climate Change and Environment
- ▶ Progress vs Targets

- ▶ GRI
- ▶ UNGC
- ▶ Glossary
- ▶ Assurance Statement