



APPROACH TO SUSTAINABILITY

SUSTAINABILITY REPORT

DiGi's approach on Sustainability is to leverage our core competencies to enable positive changes in society and our business environment.

We are committed to driving responsible and sustainable business practices throughout its organisation. This is achieved by ensuring high standards of governance across its entire operations, promoting responsible business practices, managing its environmental impact, and by extending the benefits of mobile communications to all Malaysians.

Our philosophy on sustainable business practices is expressed through a body of comprehensive policies and processes, monitored across key business functions, and periodically reported to the senior management and Board of Directors.

Our Sustainability approach is aligned to Telenor Group's Corporate Responsibility Strategy, Bursa Malaysia's CSR Framework, and the United Nations Global Compact (UNGC) Principles. We continue to regularly review this approach to ensure that relevant sustainability challenges are addressed across its value chain.

2014 Highlights

- **RM7 billion** revenue
- **RM38.6 billion** market capitalisation
- **11.4 million** customers
- **2,264** employees
- **95% 2G** and **80% 3G** population coverage



GOVERNANCE



STAKEHOLDER ENGAGEMENT



MATERIAL ISSUES



VISION, MISSION AND VALUES



CEO'S MESSAGE



APPROACH



STRATEGY



FOCUS AREAS



PERFORMANCE



ACCOLADES



ABOUT THIS REPORT

- ▶ Governance
- ▶ Stakeholder Engagement
- ▶ Material Issues

- ▶ Empowerment Through Connectivity
- ▶ Ethical and Responsible Business
- ▶ Passionate Employees
- ▶ Climate Change and Environment

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- ▶ GRI
- ▶ UNGC
- ▶ Glossary
- ▶ Assurance Statement

