



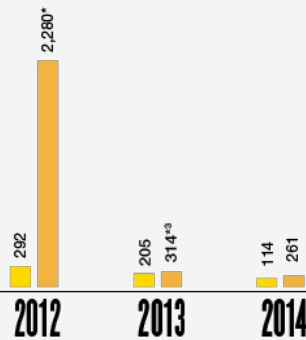
# PERFORMANCE INDICATORS

SUSTAINABILITY REPORT

## Ethical and Responsible Business

### Corporate Governance

- Employees trained in 'DiGi Way of Work'<sup>1</sup>
- Employees trained in Code of Conduct<sup>2</sup>



\*Ernst & Young reviewed and verified this data.

Notes:

1. 2012-2014 data reflects training given to new hires only, as part of the induction programme.
2. Refers to employees who have read, understood and agreed to the terms of our Code of Conduct.
3. Refers to new employees who have read, understood and agreed to the terms of our Code of Conduct.

### Compliance to Laws, Regulations and Codes

Indicator	2013 Performance
Compliance with laws and regulations concerning the provision of use of products and services	Malaysian Communications and Multimedia Commission issued compounds of RM510,000 for breaching the Mandatory Standards for Quality of Service and RM460,000 for breaching Guidelines on Regulations of End-Users of Prepaid Public Cellular Services.
Compliance with laws and regulations concerning health and safety	MSC Kuching was audited by Department of Occupational Safety and Health on 18th December 2014. There were 3 notices of improvements which were action on and closed by authorities.

Compliance with environmental laws and regulations

There were no incidents of non-compliance

Anti-competitive behaviour

There were no incidents of non-compliance.

The competition act 2010 is not applicable to DiGi as the communication and multimedia industry is governed by competition regulations under the Communications and Multimedia Act 1998.

## Supply Chain Sustainability

Indicator	2012	2013	2014
Percentage of suppliers who signed the Agreement on Business Conduct (ABC)	98	99	99
Systematic SCP risk reduction during the year based on supplier SAQ (percentage point) <sup>1</sup>	67	23	37
Number of Sustainability inspections and audits	153	143	421
Number of HSSE training sessions for suppliers	2	7	12

Note:

- The Supply Chain SCP Risk indicator (SCSR) gives an indication about the SCP risk level in the supply chain, based on a supplier Self Assessment Questionnaire (SAQ) made at the end of every year. The SCSR is reduced during the subsequent year, based on verification of concrete risk elimination at suppliers' side.



VISION, MISSION AND VALUES



CEO'S MESSAGE



APPROACH



STRATEGY



FOCUS AREAS



PERFORMANCE



ACCOLADES



ABOUT THIS REPORT

- ▶ Governance
- ▶ Stakeholder Engagement
- ▶ Material Issues

- ▶ Empowerment Through Connectivity
- ▶ Ethical and Responsible Business
- ▶ Passionate Employees
- ▶ Climate Change and Environment

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- ▶ Progress vs Targets

- ▶ GRI
- ▶ UNGC
- ▶ Glossary
- ▶ Assurance Statement