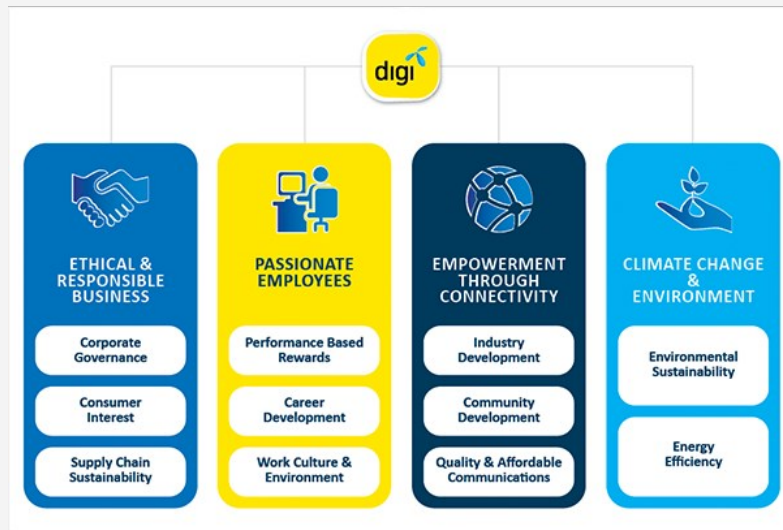




SUSTAINABILITY STRATEGY

SUSTAINABILITY REPORT

Our Sustainability strategy addresses issues that are of high importance to our stakeholders, and key to our long-term growth and success.



Empowerment Through Connectivity

We strive to harness our core competencies as one Malaysia's leading telecommunications providers to deliver *Internet For All*.



Ethical and Responsible Business

We uphold high corporate governance standards and ethics across our value chain. We are guided by our governance framework, the Telenor Way, which encapsulates our Corporate Values, Code of Conduct, and policies and procedures that govern professional conduct.



Passionate employees

We aspire to create an engaging and supportive work culture and environment, provide the most attractive development at all levels, and



offer competitive, performance-based rewards for all employees.



Climate Change and Environment

We are committed to driving energy efficiency initiatives in our communications network and facilities, while addressing broader environmental issues across our business operations to minimise our impacts.



VISION, MISSION AND VALUES



CEO'S MESSAGE



APPROACH



STRATEGY



FOCUS AREAS



PERFORMANCE



ACCOLADES



ABOUT THIS REPORT

- ▶ Governance
- ▶ Stakeholder Engagement
- ▶ Material Issues

- ▶ Empowerment Through Connectivity
- ▶ Ethical and Responsible Business
- ▶ Passionate Employees
- ▶ Climate Change and Environment

- ▶ Performance Indicators
 - Empowerment Through Connectivity
 - Ethical and Responsible Business
 - Passionate Employees
 - Climate Change and Environment
- ▶ Progress vs Targets

- ▶ GRI
- ▶ UNGC
- ▶ Glossary
- ▶ Assurance Statement